

Might Bell share my information with others?

Bell can share your personal information without permission when the law requires it. Bell may also provide your information to organizations to improve their business. They can provide information to other telecommunication firms, contractors, credit agencies, banks, or people representing you (like your parents). These may or may not be located in Canada.

Where does Bell store my information?

Inside and/or outside of Canada. If Bell stores your information outside of Canada, your information will be subject to the laws of those countries.

How can I see my information?

Bell will give you information in your file. This will be done quickly and at little to no cost to you. A step-by-step guide for requesting your personal information from Bell can be found at:

<http://pencanada.ca/blog/a-guide-to-request-information-disclosed-by-telecome-providers/>

How does Bell ensure my responsible use?

Bell monitors your use.

Bell™

How long does Bell store my information?

Bell will keep your information 'for as long as it is relevant'

How can I know if Bell has shared my information with others?

If you ask, Bell will let you know what information of yours they have given to others and where they got the information. If Bell can't tell you exactly who they gave the information to, they will give you a list of potential companies.

What if Bell causes me harm through negligence or breaching its terms of service or privacy policy?

Bell will pay out a maximum of CAD \$20 unless it causes you physical injuries

What are my vulnerabilities when using Bell services?

You can be cut off or have criminal charges (police) or civil charges (lawsuit) brought against you. You cannot use Bell services for an illegal purpose, including copyright infringement and harassment. You cannot share or download copyrighted items without permission. You cannot share something that could harm someone's reputation, or something that is discriminatory. You cannot invade the privacy of others or steal their identity. You cannot harass Bell employees. You could be held responsible if someone is using your account without your permission. It is up to you to protect your username and password.