

What information will Rogers disclose about me?

Rogers provides customer information when requested by courts, government agencies, or police departments. Rogers keeps customer bills for seven years-as required by law-but not text messages or emails.

Can Rogers use my content?

Rogers can “distribute, reproduce, modify, compress, adapt, publicly perform, display, and communicate” any of your publicly accessible content. This includes photographs, graphics, and audio recordings but not email or instant messenger services.

Does Rogers look at my content?

Rogers can monitor, investigate, access or save any content. It can remove or reject any content that it considers unacceptable, undesirable, or in violation of a Service Agreement.

The Rogers logo is a large, stylized white 'R' shape with a red center, set against a red background. The word 'ROGERS' is written in white, bold, uppercase letters across the center of the 'R'. A small 'TM' trademark symbol is to the right of the word.

ROGERS™

What information does Rogers collect?

Your name, email, mailing address, phone number, financial information, birth date and your service complaints.

How does Rogers use my information?

Rogers uses your personal IP address to research customer usage. It shares non-IP information with advertisers, trading partners, and others.

How long does Rogers store my information?

For as long as it takes to meet its purposes.

How can I see my information?

If requested, Rogers will tell you what personal information they have, how it is used, and when/ how it's been disclosed. A step-by-step guide for requesting your personal information from Rogers or another ISP can be found at:

<http://pencanada.ca/blog/a-guide-to-request-information-disclosed-by-telecome-providers/>