## What if I get into a dispute with Snapchat?

You agree that you will not sue, but 'arbitrate' the dispute in Los Angeles, California and appeal the arbitration in a Los Angeles court.

# Which privacy laws does Snapchat follow?

You agree to obey US privacy laws.

## Is my data deleted if I delete my account?

Snapchat can retain your information for an unknown period of time. Even if you delete your account, anything you've sent from Snapchat could still be stored or used.

## What user data does Snapchat collect from me?

Time, date, number of messages, which friends you message most often and your device's unique indentifiers. Snapchat's webpage may collect your browser type, IP address, which pages you viewed and when, and which webpage you just visited. Snapchat will tell the sender when you open a message, which isn't allowed. When you activate 'Find Friends', Snapchat accesses your contacts to note which of your friends have Snapchat.

## Who owns and can use my content?

You own your content, but Snapchat uses it any way it wants to if your privacy settings allow anyone to see your content.

#### How much is my data is retained?

Your age, address, and phone number.
Your messages are temporarily stored both on Snapchat's servers and on all recipients' devices. Snapchat doesn't guarantee that the message will be deleted in any timeframe.
Snapchat also can't guarantee that the recipients haven't copied your message, although they do try to notify you if someone has taken a screenshot.

### What if I am dissatisfied with Snapchat?

Stop using the service. If Snapchat is found responsible for causing you harm, then Snapchat will owe you US \$1.

### How does Snapchat use my data?

To improve its service and "Carry out any other purpose for which the information was collected." It will also use that information-in combination with information it gets from other websites or companies-to customize services and target advertisements at you.

# What can I do if I have a problem?

You may not take Snapchat or its associates to court over any problems, uploaded content, for violating Snapchat's terms or another's rights.

## Where does my data go?

To U.S. servers.

### Snapchat

#### Who can see my data?

Other users (including vendors, consultants and service providers) can see your username and the usernames of people you message most. Snapchat may also share your information with government and police. Analytics services may use technologies to collect information about your use of Snapchat and other websites.

They may collect your IP address, web browser, pages viewed, time spent on pages, links clicked and conversations.

